**Having Problems Printing from your PC in Reporting Services?**

If you have having problems printing a report in Reporting Services, please follow these installation instructions. Following a recent upgrade from Microsoft (July 14, 2010), some users will need to install a SQL Server Reporting Services 2008 from Microsoft Corporation add-on to print a report. Please keep in mind that the exact messages may vary from PC to PC, but the installation steps are similar. *This installation may require administrative rights to your PC.*

After clicking the printer icon to print the Reporting Services report, this message appears. Click **OK**.

A message is displayed at the top of the Internet Explorer (IE) browser. Due to its small size and location, it is often overlooked. This website wants to install the following add-on: ‘This website wants to install the following add-on: ‘SQL Server Reporting Services 2008’ from ‘Microsoft Corporation’. If you trust the website and the add-on and want to install it, click here…

Select **Install ActiveX Control**.

If this message is displayed, click the **Retry** button.

Click on the printer icon located on the Reporting Services options bar.

Click **Install** on the Internet Explorer – Security Warning message.

Next, click on the printer icon located on the Reporting Services options bar to print the report.

Problems? Still having problems printing? Contact your area’s technical support personnel or the **Help Desk** at 978-HELP (4357) during regular business hours.